



2018 **IMPACT REPORT**

Transforming Lives. Strengthening Communities.

MISSION STATEMENT

Ayuda advocates for low-income immigrants through direct legal, social and language services, training and outreach in the Washington DC metropolitan area. We envision a community where all immigrants succeed and thrive in the United States.

Hello from our Leadership

Dear friends and supporters,

As we find ourselves in a time where immigrants are targeted and made to feel unwelcome, Ayuda remains committed to meeting their growing needs. Immigrants place their trust in our staff and volunteers to help them access vital legal services and seamless, holistic support.

Over the past decade, we have seen a demographic shift of more and more low-income immigrants moving to the D.C. suburbs. In response to that shift we opened a Northern Virginia office in 2008 and opened a Maryland office this year in Silver Spring. Ayuda now has a physical presence in Maryland, DC and Virginia and can better achieve our goal of fulfilling the unmet need for quality legal and social services in the full D.C. region. We thank our funders and supporters for helping to make this goal a reality.

Ayuda is also grateful to our generous network of volunteers that donated over 5,000 hours last year to our pro bono efforts. As the need for legal consultations has grown, more legal volunteers have stepped up to staff walk-in legal clinics. These clinics have assured that immigrants in need will receive the immigration legal advice they need when they need it.

Thank you for joining us on this journey as we help more immigrants find safety, access justice and rebuild their lives.



Warmly,

A handwritten signature in black ink, appearing to read "Paula Fitzgerald".

Paula Fitzgerald, Esq.
Executive Director

OUR PROGRAMS

Ayuda offers a full range of legal, social, and language access services for low-income immigrants from anywhere in the world. Our expert and dedicated professionals help our community's immigrants navigate immigration and justice systems, access the social safety net, and overcome language barriers. Since 1973, Ayuda's support has transformed the lives of more than 100,000 vulnerable people – young “Dreamers,” survivors of human trafficking and domestic violence, LGBTQ immigrants, and more. Our comprehensive and welcoming approach breaks down barriers, helps those in need, and makes our communities stronger.

IN 2018, OUR PROGRAMS ASSISTED

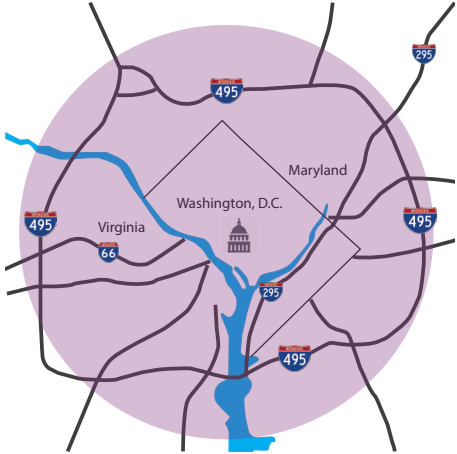
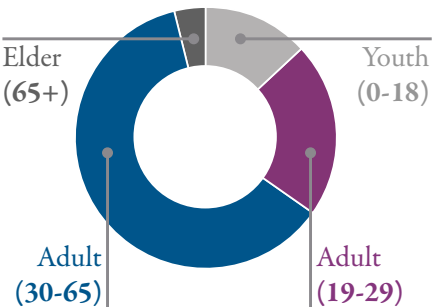
3,600

IMMIGRANTS



**BY PROVIDING
DIRECT LEGAL &
SOCIAL SERVICES**

36% Men
64% Women



LEGAL SERVICES

Immigration Services

Due to the complexity of immigration laws and the U.S. immigration system, in addition to language barriers, many immigrants require the expert assistance of an immigration attorney to successfully obtain the immigration benefits to which they are entitled. Ayuda provides high-quality legal services to help our clients overcome the many barriers to accessing justice through the immigration system.



969 LEGAL
CONSULTS
PROVIDED

4,243 LEGAL MATTERS
RESOLVED



112 INDIVIDUALS
REPRESENTED IN
TPS RE-REGISTRATIONS

60 INDIVIDUALS
REPRESENTED IN
DACA RENEWALS



NANCY'S STORY



I was an immigrant, a child who fled violence in my home country of Mexico at the age of six. Our journey to the United States was long and perilous. When we arrived, we sought out support and found Ayuda. I never had much hope of going to college because of my immigration status. Ayuda gave me the ability to hope for a better tomorrow. Ayuda opened my eyes to new opportunities. Today, I am a college student—safe, grateful, and hopeful. This is why Ayuda matters. Ayuda is on the ground, helping immigrants to build a better tomorrow.

Nancy Ledezma, former Ayuda client.



- 24** **T-Visas approved** for human trafficking survivors
- 34** **U-Visas approved** for victims of crime
- 95** **U-Visa and T-Visa holders approved** for lawful permanent residency

LEGAL SERVICES

Domestic Violence/Family Law

Ayuda offers holistic legal services in a culturally sensitive environment to immigrant victims of domestic violence and sexual assault. Ayuda's attorneys help hundreds of immigrant survivors navigate their options, obtain protective orders, and secure custody of their children so that they can rebuild their lives and raise their children in loving, safe homes.



41 CHILDREN
ASSISTED
IN CUSTODY MATTERS

Six stylized human figures in various colors (purple, blue, black, pink, light blue, dark grey) representing a diverse group of children.

 **23**
TEMPORARY
& CIVIL PROTECTION
ORDERS
SECURED

PROJECT END

(Eradicating Notario Deceit)

Project END is a direct legal services project aimed at remedying the harm caused by *notario* or immigration consultant fraud. Project END provides advice, counsel, and representation to victims in civil, criminal, and immigration proceedings.



56 VICTIMS OF
IMMIGRATION
SERVICES
(NOTARIO) FRAUD
SUPPORTED

PRO BONO

Ayuda is grateful for our growing partnership with area law firms and corporations who help us expand our capacity to serve the community by staffing our free legal clinics and providing pro bono full legal representation for clients in need.

In 2018, 70 percent of people who attended one of our free immigration clinics were eligible for some form of immigration relief.



1,741

Clients and family members helped since we began offering clinics in 2017.



151

Pro Bono Full Representation matters for 2018.



230

Volunteers who have helped us serve clients at a clinic since 2017.



2018 Pro Bono Volunteer of the Year
James Stewart, DLA Piper

SOCIAL SERVICES

Ayuda's social services team works with our immigrant clients to identify their unique needs and goals. We support our clients in finding emergency and transitional shelter, food, clothing, or medical and mental health care for themselves and their children. Ayuda's social services staff also provide safety planning, crisis intervention, emotional support, and trauma-informed therapy so survivors can heal and recover.



**PROVIDED
THERAPY TO**

75 DOMESTIC
VIOLENCE
SURVIVORS

15 HUMAN
TRAFFICKING
SURVIVORS



OF FAMILIES WHO RECEIVED



70
FOOD



35
EMERGENCY
HOUSING



70
CLOTHING



110
DIAPERS
AND TOYS

MELIZA'S STORY



Meliza, a survivor of domestic violence and forced domestic servitude, was held captive by her brother at the age of 11. Meliza was without adequate food, clothing, or medical care, and was unable to leave the house or attend school until she escaped at the age of 15. She quickly sought help and was referred to Ayuda by someone she trusted. Ayuda provided her with comprehensive legal and social services. Ayuda's social workers helped her recover from years of abuse and neglect. Because of Ayuda's holistic services and Meliza's strength and resilience, she is now a healthy, educated and employed permanent U.S. resident.



**PROVIDED
COMPREHENSIVE
CASE
MANAGEMENT TO**

15 UNACCOMPANIED
YOUTH

70 HUMAN TRAFFICKING
SURVIVORS

150 DOMESTIC VIOLENCE
SURVIVORS

LANGUAGE ACCESS

Ayuda supports our neighbors' right to access vital services regardless of the sign or spoken languages that they use to communicate. To that end, we provide free, professional language access assistance (through in-person interpretation, telephonic interpretation, and document translation) to nonprofits that serve victims of crime or clients with civil legal needs. We enrich the pool of professional interpreters in the area by offering free, specialized training on serving lawyers and their clients in an out-of-court setting and on working with victims of crime.

394
TRANSLATIONS



3,100
TELEPHONIC
INTERPRETATIONS



1,167
IN-PERSON
INTERPRETATIONS



PROVIDED
SERVICE TO

98

ORGANIZATIONS

67 **NON**
PROFITS

HANNA'S STORY

One of Ayuda's lawyers helped her client Hanna prepare for trial, using an Amharic interpreter from the Language Access Program. Hanna expressed relief that Ayuda advocated for her, and her children, in a legal system that she feels she would not have been able to navigate alone as a person with limited-English proficiency.

GET INVOLVED



Ayuda welcomes volunteers to assist in our legal, philanthropy, social services, and community outreach departments. Contact us to see how you or your workplace can become a partner in the work we do.

To learn more about getting involved as a volunteer, visit <https://www.ayuda.com/get-involved/volunteer/>.



4,572 DONATED BY
HOURS COMMUNITY
IN FY18 VOLUNTEERS
& INTERNS

APPLY TO BE AN INTERN

Ayuda accepts undergraduate and graduate (including law and social work) students as interns. Legal and Social Service interns have the opportunity to work with clients. Applications are taken three times a year. We also accept Language Access interns and Post-Graduate Legal Fellows.

To learn more about our internship opportunities, visit <https://www.ayuda.com/get-involved/internships/>.

DONOR WALL

Your Donation Rebuilds Lives

Ayuda's annual giving program relies on the generous donations of individuals, foundations and corporate partners. Your donation will help us meet the growing needs of our immigrant neighbors. Donations can be made through our website at www.ayuda.com. We invite you to learn more about our work at our annual fall Welcome Breakfast, or our annual Signature Spring Event, *Standing with Immigrants*. (Donations 10/1/2017-9/30/2018)

\$25,000 +

DC Bar Foundation
District Social Justice Fund
Eugene & Agnes E. Meyer
Foundation
Gallogly Family Foundation
Greater Washington Community
Foundation
The Morris and Gwendolyn
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Philip Harvey
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SOS International LLC
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\$10,000 +

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DONOR WALL

\$2,500 - \$4,999

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\$1,500 - \$2,499

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FY18 Financial Statement

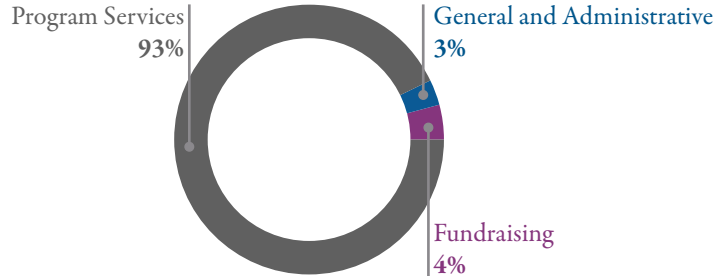
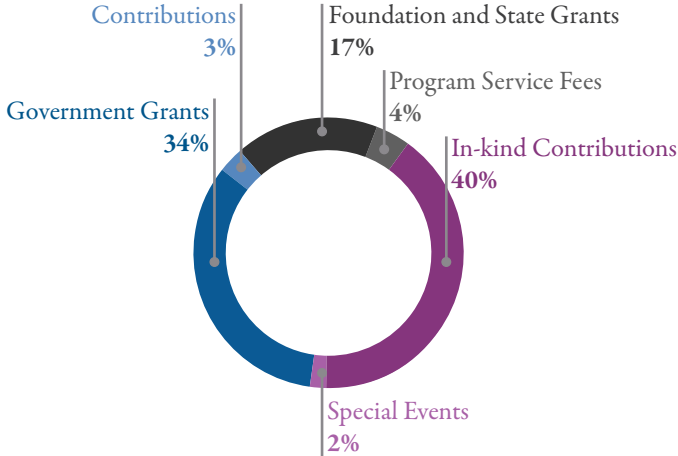
October 1, 2017 - September 30, 2018

Revenue and Support

Foundation and State grants	\$1,374,571.00
Government grants	\$2,698,945.00
Program service fees	\$299,937.00
In-kind contributions	\$3,252,005.00
Contributions	\$267,274.00
Special events	\$173,275.00
TOTAL REVENUE AND SUPPORT	\$8,066,007.00

Expenses

Program Services	\$7,136,152.00
General and Administrative	\$239,817.00
Fundraising	\$332,304.00
TOTAL EXPENSES	\$7,708,273.00





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